



Virgin Media

VIRGIN RED & VIRGIN VOYAGES SAIL AWAY PROMOTION

TERMS AND CONDITIONS

1. INTRODUCTION

- 1.1** By entering the prize draw (the "**Promotion**"), all participants will be deemed to have accepted these terms and conditions in full. All entry instructions form part of these terms and conditions.
- 1.2** The Promotion is only open to individuals who:
- 1.2.1 are residents of the UK;
 - 1.2.2 have consented to marketing messages from Virgin Media and have been invited by Virgin Media to participate;
 - 1.2.2 are aged 18 or over at the date on which they enter the Promotion; and
 - 1.2.3 have had both COVID-19 vaccinations at least 14 days prior to their chosen sailing date (and the same requirement applies in relation to each winner's accompanying guest).
- 1.3** Employees of the Promoter (as defined below), Virgin Voyages, Virgin Media, partners or affiliates, agents or anyone professionally connected with this Promotion and any member of their respective immediate families may not participate in the Promotion.
- 1.4** Entry to the Promotion opens on Wednesday 26 May at 00:01am and closes on Wednesday 30 June at 23:59pm (the "**Promotion Period**"). No entries received after the closing time will be eligible to win a prize.

2. HOW TO ENTER THE PROMOTION

- 2.1** To enter the Promotion, qualifying entrants must:
- 2.1.1 click on the link in the email received from the participating Virgin company, partner or affiliate to access the game.
 - 2.1.2 click on the "Play Now" button and choose their favoured options in response to the questions in the multi choice quiz. There are no wrong answers.
 - 2.1.3 complete the form to provide: (a) first and last name; (b) telephone number; (c) email address; (d) country of residence; (e) confirmation of agreement to these terms and conditions, and to indicate whether they consent to being contacted by Virgin Red and Virgin Voyages about upcoming promotions; and
 - 2.1.4 click on the button to submit their entry into the Promotion.



Virgin Media

2.2 No purchase is necessary to enter the Promotion.

3. PRIZE

3.1 Sixty five (65) participants across all participating Virgin companies, partners and affiliates will each win the following prize (the "**Top Prize**"): a Sea Terrace cabin for up to two people on a Virgin Voyages English Summer Soiree sailing taking place between 6 August and 27 August 2021.

3.2 Each winner will be able to select their chosen sailing from the following options (subject to availability):

Long weekend, three night sailing: (06-09 Aug)/(13-16 Aug)/(20-23 Aug);

Summer Weekdaze, four night sailing: (09-13 Aug)/(16-20 Aug)/(23-27 Aug).

If a winner's first choice of sailing is no longer available Promoter and/or Virgin Voyages shall work with the winner to try and find a suitable alternative sailing.

3.3 Sailings are out of Portsmouth and returning to Portsmouth (with no disembarkation in between). Each Top Prize includes all dining and group fitness classes, as well as a few amenities that often cost extra on cruises, namely Wi-Fi, gratuities and non-alcoholic beverages.

3.4 As per the table below, the Top Prizes for Virgin Media invitations are Ten (10) in the overall allocation of 65 outlined in 3.1 herein. Top Prizes are allocated between registered customers or users of the participating Virgin companies, partners and affiliates as follows:

Virgin Atlantic Flying Club Linked	5
Virgin Holidays (via Virgin Red)	3
Virgin Media	10
Virgin Active	5
Virgin StartUp	2
Virgin Money	10
Virgin Red	10
Manchester Pride	5
3rd Party Affiliates (via Virgin Red)	5
Virgin Wines	5
Virgin Experience Days	5
TOTAL	65

3.5 There are no runners up prizes for this Promotion.



Virgin Media

- 3.6 Each winner and their accompanying guest must have had both COVID-19 vaccinations at least 14 days prior to their chosen sailing date. Proof of this may be required prior to the confirmation of an award of a prize and/or confirmation of the chosen sailing.

4. WINNER

- 4.1 The winners will be selected at random by an automated computer programme from all eligible entries within 7 days of the closing date in accordance with the allocation table set out above. For example, the first ten winners randomly selected from the pool of Virgin Media entrants will each win the Top Prize, and so on.
- 4.2 The winners will be notified by email or telephone that they have won within 14 days of the closing date and will be provided with details of how to claim their prize. This may involve being contacted by and/or liaising directly with Virgin Voyages to confirm their prize and chosen sailing.

5. CONDITIONS

- 5.1 In the event that the Promoter is unable to contact a winner within 5 working days, the Promoter reserves the right to award the prize to an alternative winner selected at random in accordance with clause 4.1 of these terms and conditions.
- 5.2 There is no cash alternative available. The prizes are as stated, and no alternatives are available. The prizes are non-transferable and cannot be resold. Unless otherwise agreed in writing by the Promoter, the prizes will only be awarded to the winners.
- 5.3 The Promoter reserves the right to publish or make available information that indicates that a valid award took place – for example, the surname and of residence of the winners. Affected prize winners have the right to object to all or part of this information being published or made available – in such event please contact the Promoter at dpo@red.virgin.com. In such circumstances, entrants acknowledge that the Promoter must nevertheless still provide the information and winning entry to the ASA or equivalent regulator on request.
- 5.4 We may also ask winners to participate in promotional activities including, but not limited to, website articles and social media posts. Any personal data relating to the winner, or any other entrants will be used solely in accordance with our Privacy Policy and current UK data protection legislation.
- 5.5 No entries from agents, third parties, syndicated entries or those made using methods such as a computer macro, script or the use of automated devices are permitted, and no bulk entries permitted.
- 5.6 All costs and expenses not included within the prizes are the responsibility of the winners including, but not limited to, alcoholic beverages, travel to and from Portsmouth.
- 5.7 The Promoter reserves the right at any time, in its absolute discretion, to:
- 5.7.1 verify the **eligibility** of any participant (including their age and place of residence); and



Virgin Media

5.7.2 disqualify any participant found to be abusing or tampering with the operation of the Promotion or entering using fraudulent means, or who the Promoter believes to have acted in breach of these terms and conditions.

6. GENERAL

- 6.1 The Promoter it is not responsible for any loss or damage that is not foreseeable.
- 6.2 Top Prizes are subject to Virgin Voyage's Additional Terms and Conditions and UK Ticket Contract terms and conditions [here](#) (be sure to click on the "Ticket Contract for UK Guests Only" link).
- 6.3 The Promotion is not in any way sponsored, endorsed, or administered by, or associated with any social media platform on which it may be promoted. Participants acknowledge that no such social media platform will have any liability to them in connection with the promotion.
- 6.4 The Promoter reserves the right to extend, withdraw, alter, or suspend the Promotion or these terms and conditions at any time if circumstances beyond its control make this unavoidable.
- 6.5 All personal data submitted in connection with the Promotion will be processed by the Promoter for the purposes of administering and managing the Promotion and prizes (where applicable) and verifying the eligibility of each participant and (where the participant has consented) to be contacted by Promoter and/or Virgin Voyages in relation to upcoming promotions. Participants also consent to their personal data being passed to Virgin Voyages and to being contacted by Virgin Voyages for the purposes of confirming their prize and chosen sailing. The Promoter is committed to protecting the privacy of all participants. Data that is collected from or about participants will be used in accordance with the Promoter's Privacy Policy, a copy of which can be found at <https://www.virgin.com/virgin-red/privacy-policy>.
- 6.6 The Promotion and these terms and conditions, and any dispute or claim arising out of or in connection with them, are governed by English law.
- 6.7 You can bring legal proceedings in respect of the Promotion and these terms and conditions in the English courts. If you live in Scotland, you can bring legal proceedings in respect of the Promotion and these terms and conditions in either the Scottish or the English courts. If you live in Northern Ireland, you can bring legal proceedings in respect of the promotion and these terms and conditions in either the Northern Irish or the English courts.
- 6.8 The Promoter is Virgin Red Limited, a company registered in England, under company number 11490861, with its registered office at 66 Porchester Road, London W2 6ET, email: membersupport@red.virgin.com and VAT registration number: (GB) 435216184.

These Terms & Conditions were published on 25th May 2021.